

holiday homework Business class:

Completing all set tasks to satisfy assessment task 2, these tasks include:

Chapter 5 Deliver and Monitor a Service to customers:

- Activity 5.0, 5.1, 5.2, 5.3, 5.4, 5.5,
- Review questions: Set 1, Set 2, Set 3, Set 4
- Summaries: pp170-75, pp184-186, pp 189-190

Chapter 2 Organise workplace Information

Reading page 59 Introduction.

I will email students any further work I would like them to do.